

Bunyip North Quarry Environment Effects Statement

Community Consultation Plan

March 2026, Version 4

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Executive Summary

The Environment Effects Statement (EES) Community Consultation Plan (CCP) has been prepared by Heidelberg Materials Australia Pty Ltd (HMA), formerly Hanson Construction Materials Pty Ltd, for the proposed Bunyip North Quarry project (the project).

Hanson Construction Materials Pty Ltd has been part of the HeidelbergCement Group since 2007. In September 2022, HeidelbergCement rebranded to Heidelberg Materials unifying the many customer brands across the globe. This global rebrand continues to promote the focus on sustainability and digital transformation. Consequently, in November 2024, Hanson Construction Materials Pty Ltd was rebranded to Heidelberg Materials Australia Pty Ltd (HMA).

This version of the CCP (Version 4) provides an opportunity to update the plan and outline the final steps of the EES process. Version 4 continues to respond to the procedures and requirements as set out in the Ministerial Guidelines for Assessment of Environmental Effects under the *Environment Effects Act 1978*¹.

The key objectives of the CCP are to:

- Identify the relevant stakeholders and stakeholder attitudes, expectations and concerns
- Undertake stakeholder analysis to establish the most appropriate mechanism for consultation with stakeholders as part of the EES process
- Provide a framework for stakeholder consultation throughout the EES process, including the type of consultation to be undertaken with all stakeholders
- Outline the mechanisms to ensure inputs from stakeholders are recorded, considered and addressed, including assessments of the value and effectiveness of the CCP.

In meeting these objectives, HMA aims to:

- Establish clear lines of communication with the community and other project stakeholders
- Provide factual, accurate information about the project and its likely environmental, social and economic impacts where there is a genuine requirement or request for such information
- Identify and understand community values, concerns and interests
- Ensure that stakeholder feedback is documented and addressed in the preparation of the EES. The CCP identifies relevant stakeholders, summarises engagement to date, and outlines a framework for ongoing community consultation as part of the EES process.

Whilst the CCP includes a range of tools for effective community consultation, HMA acknowledges that additional or alternative measures may be required at this stage of EES process.

SECTION ONE

Introduction and Background

1.1 Purpose of Community Consultation Plan

Background

On 22 November 2015, the Minister for Planning (Minister) stated that an EES is required for the Bunyip North Quarry, listing the following reasons:

- The proposal has potential for significant environmental effects, in particular on biodiversity, hydrology, groundwater, Aboriginal cultural heritage values and amenity, over an operational period of many decades, and as such there is a need for well-informed assessment and decision-making.
- Integrated and transparent consideration of the project and its effects through an EES process is also necessary given the substantial public interest and number of statutory approvals processes required.

The EES process articulates statutory requirements for stakeholder engagement to ensure the community has adequate opportunity to view, understand and respond to the EES, with the aim of the CCP to outline how HMA will meet those requirements.

It is also noted that this EES is being undertaken as an accredited process set out in the bilateral agreement under the *Commonwealth Environment Protection and Biodiversity Conservation Act 1999* (EPBC Act). It will have to assess the relevant matters of national environmental significance identified in the Commonwealth decision that the project is a 'controlled action' requesting approval under the EPBC Act.

This version of the CCP has been updated to reflect the time and changes that have occurred since the start of the process and released now that HMA has a level of confidence on the timing of the final steps of the EES process.

The CCP continues to respond to the procedures and requirements as set out in the Ministerial Guidelines for assessment of environmental effects under the *Environmental Effects Act 1978*¹.

The matters to be investigated and documented in the EES are set out in the scoping requirements, which were developed based on submissions from the Technical Reference Group (TRG) and community following public exhibition. The Minister for Planning issued the final scoping requirements² in September 2017, and which the final exhibited EES will need to address.

Key Next Steps in EES Engagement

The key steps of the EES process from this point are as follows:

When the Minister is satisfied that the EES is suitable for exhibition and has met the obligations as outlined in the scoping requirements, it will be released for public comment for a minimum of 30 business days. During this time, the public can make written submissions.

The Minister is likely to appoint an inquiry to evaluate the effects of the project, having regard to the EES studies and public submissions. The inquiry may take one of three forms:

- A desktop review of written submissions
- A conference of submitters and review of submissions
- A formal hearing, where the community submitters can speak and, should they choose present expert witnesses.

During the EES process from this point on, HMA will maintain an open engagement process providing EES process status, updates and highlighting opportunities for community consultation.

Summary

The CCP has been prepared to outline the consultation opportunities planned for facility neighbours, local community, State and local government, community groups and stakeholders to participate in throughout the EES process for the proposed Bunyip North Quarry.

HMA understand that consultation is a key aspect of the environment assessment process in Victoria and acknowledge the time it has taken to get to this point. HMA's aim is to continue to build an understanding around the issues and implications of the project and

¹ <https://www.planning.vic.gov.au/environmental-assessments/environmental-assessment-guides/environment-effects-statements-in-victoria>

² <https://www.planning.vic.gov.au/environmental-assessments/browse-projects/bunyip-north-granite-quarry>

enable stakeholders to have sufficient knowledge for the last steps in the EES process.

Stakeholders include those potentially affected or parties interested in the proposed project. The purpose of the CCP is to set out the process and requirements for community consultation as part of the EES preparation. The CCP seeks to clearly set out the community consultation tasks required as part of the broader project methodology to the EES procedure.

1.2 EES Community Consultation Plan Structure

The CCP has been designed to meet the requirements of the Minister for Planning's EES decision, and the process has been developed as set out in the Ministerial Guidelines for Assessment of Environmental Effects under the *Environment Effects Act 1978*. It has been developed in four sections, responding to all elements required as outlined in Ministerial guidelines.

Section 1: Introduction and Background

- Provides an overview of the project and its background
- Explains the context for the EES Community Consultation Plan and its role in the EES process
- Outlines the purpose, goals and principles for consultation
- Summarises the consultation activities undertaken to date.

Section 2: Stakeholders

- Identifies key stakeholders including facility neighbours, local community, businesses, community groups, government representatives, government agencies and authorities, and media
- Outlines key stakeholder and community issues raised to date
- Defines the relevant level of interaction required based on (adapted) IAP2 Public Participation Spectrum³ provided by DEECA.

Section 3: Community Consultation Plan

- Presents a mix of broad community consultation activities and targeted activities to inform specific technical studies
- Outlines an action plan and program for HMA to deliver consultation opportunities during the EES process
- Describes the methods, processes and tools for implementing and managing the CCP.

Section 4: Recording, Reporting and Monitoring

- Outlines the process to record, monitor and report all elements of the CCP
- Describes the issues management process including investigation, feedback and follow through reporting.

³ <https://www.iap2.org/page/SpectrumEvolution>

1.3 Project Overview and Background

HMA is the proponent for the Bunyip North Quarry and is one of Australia's leading suppliers of heavy building materials to the construction industry. They produce aggregates, including crushed rock, sand, gravel and road base. In addition, HMA provide a high quality premixed concrete range.

This includes over 10,000 standard mixes, as well as premium and decorative concrete solutions that offer additional benefits like increased strength, higher durability, or in the case of the Imagecrete range, greater aesthetic appeal. A third business division is precast concrete which focuses on providing customers with architectural and engineering solutions through modern precast design and a product range that includes loadbearing facades, cladding, hollowcore wall panels as well as flooring and structural precast concrete.

HMA is part of Heidelberg Materials, which employs more than 51,000 people at almost 3,000 sites in over 50 countries. Heidelberg Materials is a global leader in aggregates and has leading positions in cement, concrete and heavy building products.⁴

In 2006, HMA purchased 157 hectares of freehold land under the shell name JRH Holdings / Pastoralists. HMA subsequently purchased the Tonimbuk Equestrian Centre, bringing the total site area to approximately 385 hectares.

The site is located at Bunyip North to the east of the Melbourne outer suburban area in the Shire of Cardinia and contains a granite reserve with an extraction capability of 120 million tonnes of granite aggregate products to be extracted over a period of 75 years, depending on demand.

The proposed quarry will provide hard rock aggregate to the Melbourne market for the long term. In particular, the facility will supply building and construction aggregates to growth corridor areas in the south-east municipalities of Cardinia, Casey and Frankston, in addition to supply to significant infrastructure projects across the State of Victoria.

The Bunyip State Park is located a few kilometres to the north, and the Mt Cannibal Reserve is located less than one kilometre to the west, both containing flora and fauna which is to be considered in the EES.

The area is in a Green Wedge Zone with an Environmental Significance Overlay, within an area identified as an Extractive Industry Interest Area by the Victorian Government.⁵

The key activities of the proposed quarry will include removal of overburden, blasting of insitu rock, load and haul to a crushing and screening plant, stockpile storage of processed material and transport offsite of purchased products. A key development activity will be the selection of the access road to the site.

On 26 March 2013, the then Planning Minister, Matthew Guy, advised HMA that an Environment Effects Statement (EES) Referral is required for the Minister to assess the need for the preparation and delivery of an EES.

In Australia, HMA operate 71 quarries, 210 concrete plants, 4 asphalt plants, 5 recycling plants and 1 landfill site. HMA also operate several dedicated in-house testing laboratories and a 1,800 plus logistics fleet.

⁴ <https://www.heidelbergmaterials.com/en/company>

⁵ Department of Energy, Environment and Climate Action (DEECA) (2023). Extractive Industry Interest Areas [Dataset]. Victorian Government

Regional context map

29 September 2025



In early October 2015, HMA submitted an EES⁶ referral application to the then State Government Department of Environment, Land, Water and Planning (DELWP) and a referral⁷ to the Federal Minister for the Environment, Heritage and the Arts under the *Environment Protection and Biodiversity Conservation (EPBC) Act 1999*.

Both the EES and EPBC referrals provide comprehensive information relevant to environmental management, truck movement projections, Aboriginal culture and heritage management, and a commitment to ongoing community engagement.

In November 2015, the Minister for Planning advised the requirement of an EES.

The EES process is being managed by the Department of Transport and Planning (DTP) in accordance with the *Environment Effects Act 1978* through a Technical Reference Group (TRG) which includes representatives of:

- Transport Services (formerly VicRoads), Department of Transport and Planning (DTP)
- Department of Energy, Environment and Climate Action (DEECA)
- Resources Victoria (RV) (Previously part of Department of Jobs, Precincts and Regions (DJPR), now part of DEECA)

- Environment Protection Authority (EPA)
- Cardinia Shire Council
- Southern Rural Water
- First Peoples – State Relations (FPSR)
- Heritage Victoria
- Melbourne Water
- Department of Climate Change, Energy and the Environment and Water (DCCEEW)

Although originally estimated that it would take approximately two years to complete all studies and reports to fulfil legislative and regulatory requirements, the project has been delayed by unforeseen impacts not limited to the COVID-19 pandemic, the bushfires of 2019, changes in pertinent legislation, Ministers, and government departments. To a lesser extent, the iterative nature of the EES process, where changes to one aspect of the project can have significant impacts on others, has generated unforeseen impacts to assessment timelines.

⁶ <https://www.planning.vic.gov.au/environmental-assessments/browse-projects/bunyip-north-granite-quarry>

⁷ <http://epbcnotices.environment.gov.au/referralslist/referral-details/?id=fb6bc6c9-df6b-e511-a15a-005056ba00ab>

1.4 EES Community Consultation Plan goal, principles and objectives

HMA acknowledges the potential impacts of the decisions and activities on the community and the environment relevant to the proposed development and ongoing management of the Bunyip North Quarry.

The overall goal of the CCP is to effectively engage with the community and stakeholders in an open and transparent manner to ensure their understanding of and contribution to the project's processes, progress and outcomes.

HMA is committed to responding to and implementing the principles based on best practice as defined in the Guidelines and codes of practice, Principles for community engagement⁸, including ensuring:

- **Commitment** is demonstrated when the need to understand, engage and identify the community is undertaken early in the process
- **Integrity** occurs when engagement is conducted in a manner that fosters mutual respect and trust
- **Respect** is created when the rights, cultural beliefs, values and interests of the community within or surrounding project area are recognised
- **Transparency** is demonstrated when community concerns are responded to in a timely, open and effective manner
- **Inclusiveness** is achieved when a diverse representation of community and broad participation is encouraged and supported by appropriate participation opportunities
- **Trusting relationships** are built through exploring community values and interests and finding common ground
- **Good communication** is achieved when open and meaningful dialogue is carried out and processes established to allow this to occur
- **Trust is built** by establishing processes to record and disseminate information on how community feedback contributed to decision making.

The objectives of the CCP are to:

- Identify stakeholders, including values, concerns, attitudes and expectations
- Detail the stakeholder consultation undertaken to date, including engagement goals, timeline, activity, and feedback received
- Develop a framework that seeks and encourages stakeholder input throughout the EES process, including engagement goals and the level of engagement required for each stakeholder or activity
- Develop a process that actively and effectively responds to stakeholder feedback, including outcome reporting
- Implement an engagement process that is open, honest, inclusive, responsive and accountable
- Ensure that community and stakeholder feedback is documented and addressed in the preparation of the EES
- Identify a strategy to maintain engagement with the community and stakeholders if project approval is granted and prior to / during project construction.

⁸ <https://resources.vic.gov.au/legislation-and-regulations/guidelines-and-codes-of-practice>

1.5 Heidelberg Materials Australia Stakeholder Engagement Policy

It is the policy of HMA to ensure that company projects and activities actively demonstrate respect for the people and organisations we work with and support inclusive and sustainable community engagement.

Strong stakeholder relationships are integral to HMA's endeavour to be a responsible corporate citizen and a sustainable business.

The value of stakeholder engagement is recognised at every level of HMA and we consider our neighbouring communities and businesses, non-government organisations and all levels of government, to be key stakeholders.

HMA's Stakeholder Engagement Policy can be viewed at <https://www.heidelbergmaterials.com.au/en/about/policy/stakeholder-engagement-policy>

1.5.1 Code of Conduct

The CCP has been designed to encourage one-to-one engagement and HMA's participation in community group meetings. To ensure all participants of these meetings act in good faith and with due care and diligence, and comply with applicable laws and standards, HMA anticipates that all parties participating will respect the Code of Conduct.

The Code of Conduct sets out the values that HMA considers central to its operations, describes the boundaries of acceptable behaviour based on these values, and identifies the areas in which procedures are required to regulate these boundaries.

- The facilitator's role is to direct the consultation session/forum. By participating in a session, attendees need to agree to respect the facilitator and to support their role in conducting an orderly and fair forum.
- The facilitator has a commitment to attendees to run the session on time and will not extend the timeframe of the session without attendee agreement.
- Each person present has a right to be heard. To provide this opportunity to be heard, only one person may speak at a time. The facilitator will nominate the order of persons who wish to speak, and this will be respected.
- Each person present will be provided the opportunity to express their views or the views of the organisation they represent. Difference of opinion must be respected, and personal attacks will not be tolerated.
- Shouting, or voice raising will not be tolerated.
- Information may be challenged, not the person delivering the information.
- Questions of clarification are encouraged, however disparaging comments regarding the information provided is discouraged.
- The facilitator, or any participant, has a right to close the forum/ session if they believe the Code of Conduct outlined has been breached.

A continuous process of review and updating will ensure the CCP incorporates the most effective methods for community consultation as the EES process progresses.

1.6 Approach and Monitoring of EES Community Consultation Plan

The overall approach to community consultation is to be open, honest, accountable, inclusive and responsive. The CCP will seek to inform and consult stakeholders and provide opportunities to be involved in decision-making throughout the EES process.

The CCP is a live document and will be updated progressively throughout the course of the project. It will be updated at the beginning of, and reviewed at the end of, each stage of the EES process.

The updated Version 4 is in line with this commitment and has been updated as HMA moves into the latter stages of the EES, progressing to the Exhibition Period.

This will ensure that the CCP remains:

- Relevant to the outcomes required by the TRG
- Responsive to the needs of the broader community and key stakeholders
- Tailored to best reach, communicate and consult with the community and stakeholders.

1.7 Overview of Consultation and Activities Undertaken to Date

In 2008, HMA contracted Futureye to conduct community consultation identifying concerns surrounding the proposed development of the site as a quarry. The Futureye Report, *Understanding stakeholder views of proposed development at Garfield North* involved the conduct of 26 one-to-one interviews based on a questionnaire in a style consistent with the Social Impact Assessment required in the development of the EES process relevant at that time.

The interviews comprised a State Government Upper House representative, the Ward Councillor, the Shire Planning and Development Manager and occupants of 21 neighbouring residences, one of whom identified as a representative of the Mt Cannibal and District Preservation Group.

Consultation regarding the project was also conducted with the then Aboriginal Affairs Victoria and local Aboriginal communities, being:

- Wurundjeri Tribe Land Compensation and Cultural Heritage Council Inc;
- Bunurong Land Council Aboriginal Corporation;
- Boon Wurrung Foundation;
- Wandoon Estate; and
- Wurundjeri and Bunurong Land Council.

Since mid-2015, the following engagement has been undertaken.

Date	Stakeholder	Engagement
August 2009 to November 2012	Resident	Meetings and correspondence
October 2009	Mt Cannibal and District Preservation Group (MCDPG)	Correspondence
February 2010	Resident	Meeting
March 2010	Mt Cannibal and District Preservation Group	MCDPG sent newsletter, HMA responded
May 2011	Mt Cannibal and District Preservation Group	Response to letter
July 2012	Resident	Response to letter
October 2012	Mt Cannibal and District Preservation Group	Response to letter
February 2014	Resident	Response to letter
14 May 2015	Mt Cannibal and District Preservation Group	Letter issuing invite to meet
18 June 2015 and ongoing	Shire of Cardinia	Meetings with Planning Officers
24 June 2015	Mt Cannibal and District Preservation Group	Meeting with seven members
24 July 2015	Mt Cannibal and District Preservation Group	Delivery via email of HMA responses to community questions posed during Futureye interviews
12 October 2015	Gary Blackwood, Member for Narracan	Letter in response to Adjournment Debate on 15 September 2015 including invitation to meet
23 November 2015	Resident	Telephone conversation re flora and fauna issues
15 June 2016	Bunyip Rotary	Dinner speaker and presentation
23 March 2017	Community	Community Information Session #1
		Presentation to ~ 165 community members outlining EES process
		Community Contact Database registration
		Event questionnaire
28 March 2017	Resident	Issues registration
2017 and ongoing	Community	Telephone conversation re property value and trucks
2017 and ongoing	Community	Development of dedicated email address community.bunyipnorth@aus.heidelbergmaterials.com
2017 and ongoing	Community	Development of dedicated website page https://www.heidelbergmaterials.com.au/en/community-information/bunyip-north-quarry

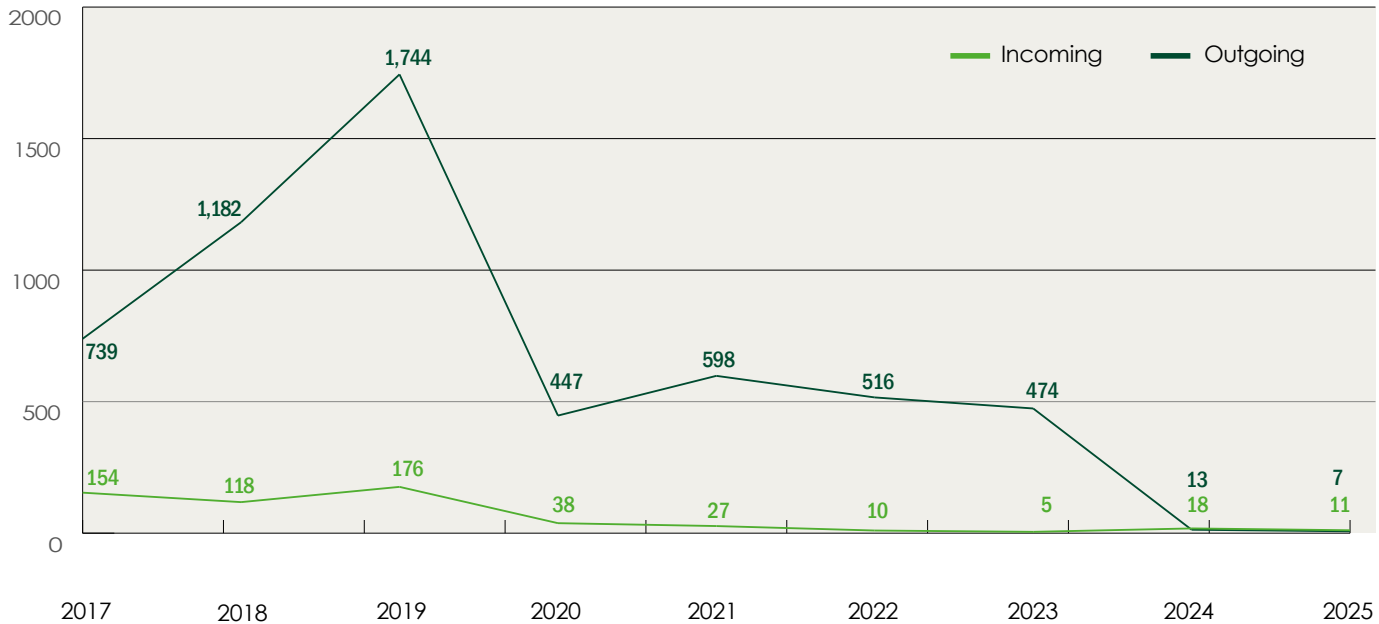
Date	Stakeholder	Engagement
2017 and ongoing	Community Contact Database Registrants	Notification on Project Name Change via email and letter
		Notification of preliminary studies in and around project area via email and letter
		Provision of Project Updates #1 to 25
2017 and ongoing	Community	One-on-one meetings, email, correspondence and telephone responses
	Community Organisation	
22 July 2017	Community	Community Information Session #2
		Approximately 100 people met individually with HMA representatives and 11 specialist consultants including representatives of DELWP and Cardinia Shire Council
		Fact Sheet distribution
		Community Contact Database registration
		Event questionnaire
		Issues registration
		Participation of MCDPG
3 March 2018	Community	Community Information Session #3
		Approximately 40 people met individually with HMA representatives and three specialist consultants to discuss EES Group 1 Studies including Blasting, Historic Heritage and Land Use Planning. Representatives of DELWP were also present
		Distribution of CCP Version 2, Project Schedule and Study Updates including Project Overview, Blasting, Historic Heritage and Land Use Planning
		Community Contact Database registration
		Event questionnaire
		Issues registration
		Participation of MCDPG
April 2018	Community	Project Update #9
June 2018	Community	Project Update #10
August 2018	Community	Project Update #11
October 2018	Community	Environment Effects Statement Community Consultation Plan Version 3
October 2018	Community	Project Update #12
March 2019	Community	Project Update #13
June 2019	Community	Project Update #14
		Including advice on EES process and Heidelberg's incapacity to release studies prior to Public Exhibition of EES submission

Date	Stakeholder	Engagement
July 2019	Community	Project Update #15
22 September 2019	Community	Community Information Session #4 17 community members attended at total of 86 appointments to discuss information regarding the existing conditions relevant to: → Blasting → Cultural and Historic Heritage → Economics → Geotechnical → Geology → Terrestrial Ecology → Traffic and to obtain broader information about the project from the Project Development Manager Fact Sheet distribution Community Contact Database registration
30 November 2019	Community	Community Information Session #5 Nine community members attended a total of 31 appointments to discuss information regarding the existing conditions relevant to: → Air Quality → Aquatic Ecology → Noise → Surface Water and to obtain broader information about the project from the Project Development Manager. Fact Sheet distribution Community Contact Database registration Active participation of MCDPG
March 2020	Community	Project Update #16
	Community	Project Update #17

Date	Stakeholder	Engagement
5 April 2020	Community	Community Information Session #6 Due to COVID-19 regulation, this session was cancelled. It was planned to present the existing conditions reports relevant to: → Groundwater Impact → Planning → Social Impact and to obtain broader information about the project from the Project Development Manager. Fact Sheet distribution Community Contact Database registration Active participation of MCDPG
October 2020	Community	Project Update #18
	Community	Project Update #19
January 2021	Community	Project Update #20
May 2021	Community	Project Update #21
September 2021	Community	Project Update #22
August 2022	Community	Project Update #23
February 2023	Community	Project Update #24
May 2023	Community	Project Update #25

Contact Activity – Incoming and Outgoing

All engagement from 29 March 2017 to 30 September 2025



To support integration into the local community, HMA has developed community partnerships through sponsorship of the following community activities:

Community Group	Activity / Event
Tonimbuk Horse Trials Committee (THTC)	Sponsorship and support of the 2015, 2017, 2018 and 2026 Tonimbuk Horse Trials HMA works with the THTC to ensure the equestrian facility is maintained and upholds its ability to host international grade competitions
2010 Bunyip Ridge Bushfire Clean Up	Supported local Community Recovery Committee
Warragul and District Junior Football League	Naming Right Sponsor since 2017 (excluding 2020 due to COVID)
Bunyip Junior Football Club	Club sponsorship and sand supply
Garfield Football Club	Club sponsorship
Pakenham Racing Club	Club sponsorship
Bunyip Rodeo	Sponsorship 2018, 2020, 2024, 2025 and 2026

SECTION TWO

Stakeholders

2.1 Introduction

Building rapport with the community and key stakeholders is crucial to the success of the project, particularly through the EES process.

They are considered critical to facilitating an appropriate consultation process and gaining acknowledgement by the community for the project outcomes.

The process for consulting with the community and stakeholders will vary at different stages of the CCP. Sometimes the consultation will be a formal opportunity provided during the EES process, such as the public input comment periods for the Scoping Requirements and exhibition of the EES. At other times, consultation will be more informal, but no less important, to assist in the investigations that will inform a sound EES.

The program provides an integrated approach to consultation with the community and stakeholders that addresses both these formal and informal consultation opportunities.

2.2 Level of Engagement

The CCP has been developed with consideration to the Ministerial Guidelines for Assessment of Environmental Effects under the *Environment Effects Act 1978*, What consultation occurs during the preparation of an EES (P23) ; *Community Engagement Guidelines for Mining and Mineral Exploration in Victoria*⁹ and the adapted version of the *International Association of Public Participation's Public Participation Spectrum*¹⁰.

Level of Engagement	Aim
Inform	To provide balanced and objective information about the EES process to assist the community and stakeholders in understanding the implications, alternatives, opportunities and solutions
Consult	To seek feedback from the community and stakeholders on aspects of the EES process and any alternatives or options, and respond to comments on proposals and alternatives
Involve	To work directly with the community and stakeholders throughout the EES process to ensure that concerns and aspirations are consistently understood and considered

2.3 Culturally and Linguistically Diverse Communities (CALD)

ABS Census data (2021) sourced by Public Place Pty Ltd, the Social Impact Assessment Consultant for the project, indicates that English is the most widely spoken language in the area with 91.2% of residents born in Australia. The population of Bunyip, Bunyip North, Garfield, Garfield North and Tonimbuk includes very few individuals from CALD backgrounds.

Of those born overseas, 0.3% of the local population report that they speak English 'not well' or 'not at all'.

⁹ <https://resources.vic.gov.au/legislation-and-regulations/guidelines-and-codes-of-practice/community-engagement-guidelines-for-mining-and-mineral-exploration>

¹⁰ <https://engagementinstitute.org.au/resources/iap2-public-participation-spectrum/>

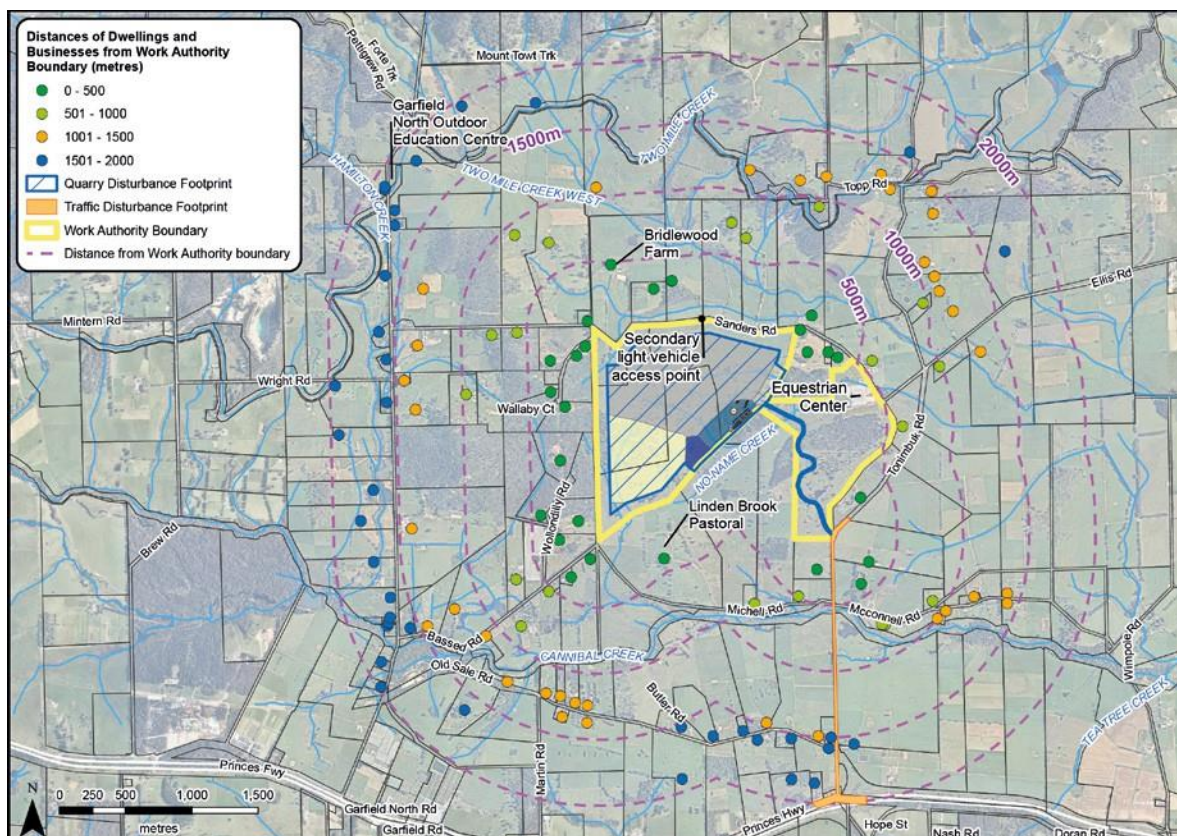
2.4 Stakeholder Identification

HMA has developed a Stakeholder Register listing all stakeholders that can be impacted by, or impact, the development of the proposed quarry.

The Stakeholder Register includes the names, contact details, community identification, concerns, expectations, influence (legitimacy, interests and power), level of impact and the applicable classification according to the International Association of Public Participation (IAP2) Public Participation Spectrum (PPS).

It also includes record of contact, community input and feedback provided. The Stakeholder Register, together with the information obtained at the Community Information Sessions and ongoing engagement, has formed the Community Contact Database (CCD) which is updated with contact information and activity throughout the ongoing CCP. There are currently 442 registrants on the CCD comprising community members, community organisations, government representatives, regulatory and non-regulatory authorities and media organisations.

Heidelberg Materials Australia recognises the trust community members are placing in us by providing their contact information for the Community Contact Database, and we do everything we can to maintain that trust. HMA policies comply with our legal obligations and are intended to protect privacy.



Identified residential dwellings in proximity to project location as at 29 September 2025.

Stakeholder Groups Identified

Stakeholder Group	Description	
Residents	Adjoining landholders Neighbouring residents (to within three kilometres of the project boundary)	Community Identification¹⁴ Place
		Engagement Level Inform, Consult, Involve
		Issue Truck traffic on local roads Impact on local water sources Disturbance from dust, noise, blasting Protection of flora and fauna Impact on Mt Cannibal Reserve Impact on property values Health impacts
		Risk (if issues not addressed) Significant
Local Community	Residents and landholders (located three kilometres and outwards from project boundary) Local businesses	Community Identification¹¹ Place
		Engagement Level Inform, Consult, Involve
		Issue Truck traffic on local roads Impact on Mt Cannibal Reserve Effects on customers Potential business opportunities
		Risk (if issues not addressed) Medium
Federal Government	Senator Michelle Ananda-Rajah Senator Ralph Babet Senator Raff Ciccone Senator Lisa Darmanin Senator the Hon Sarah Henderson Senator Steph Hodgins-May Senator the Hon Jane Hume Senator the Hon Bridget McKenzie Senator James Paterson Senator Jana Stewart Senator Lidia Thorpe Senator the Hon Dr Jess Walsh Mr Jason Wood, Member for LaTrobe	Community Identification¹⁴ Standing
		Engagement Level Inform
		Issue Compliance with regulation and laws Commitment to act on environmental assessments Establishment of monitoring programs Reporting mechanisms and results
		Risk (if issues not addressed) Significant

¹¹ As defined by <http://earthresources.vic.gov.au/earth-resources-regulation/licensing-and-approvals/minerals/guidelines-and-codes-of-practice/community-engagement-guidelines-for-mining-and-mineral-exploration>

Stakeholder Group	Description	
State Government	The Hon Jacinta Allan, Premier of Victoria Ms Renee Heath, MLC Mr Tom McIntosh, MLC Ms Melinda Bath, MLC Ms Harriet Shing, MLC Mr Jeff Bourman, KLC Mr Wayne Farman, Member for Narracan The Hon Sonya Kilenny, Minister for Planning Mr Richard Riordan, Shadow Minister for Planning The Hon Steve Dimopoulos, Minister for Environment Mr Brad Rowsell, Shadow Minister for Environment The Hon Lily D'Ambrosio, Minister for Energy and Resources Mr David Davis, Shadow Minister for Energy and Resources	Community Identification ¹⁴ Standing
		Engagement Level Inform
		Issue Compliance with regulation and laws Commitment to act on environmental assessments Establishment of monitoring programs Reporting mechanisms and results
		Risk (if issues not addressed) Significant
Shire of Cardinia Council	Cr Alanna Pomerou, Bunyip Ward	Community Identification ¹⁴ Standing
		Engagement Level Inform
		Issue Compliance with regulation and laws Commitment to act on environmental assessments Establishment of monitoring programs Reporting mechanisms and results
		Risk (if issues not addressed) Significant
Regulatory Agencies / Statutory Authorities	First Peoples – State Relations Cardinia Shire Council Department of Energy, Environment, Climate Action (DEECA) DEECA Port Phillip DEECA Resources Victoria Department of Transport and Planning (DTP) DTP Impact Assessment Unit EPA Victoria Heritage Victoria Melbourne Water Southern Rural Water	Community Identification ¹⁴ Standing
		Engagement Level Inform
		Issue Compliance with regulation and laws Commitment to act on environmental assessments Establishment of monitoring programs Reporting mechanisms and results
		Risk (if issues not addressed) Significant

Stakeholder Group	Description	
Technical Reference Group	Transport Services (formerly VicRoads), Department of Transport and Planning (DTP) Department of Energy, Environment and Climate Action (DEECA) Resources Victoria (RV) (Previously part of Department of Jobs, Precincts and Regions (DJPR), now part of DEECA) Environment Protection Authority (EPA) Cardinia Shire Council Southern Rural Water First Peoples – State Relations (FPSR) Heritage Victoria Melbourne Water Department of Climate Change, Energy and the Environment and Water (DCCEEW)	Community Identification¹⁴ Standing
		Engagement Level Inform, Consult, Collaborate
		Issue Compliance with regulation and laws Commitment to act on environmental assessments Establishment of monitoring programs Reporting mechanisms
		Risk (if issues not addressed) Significant
Tonimbuk Horse Trials Committee	Members Facility Users	Community Identification¹⁴ Place
		Engagement Level Inform, Consult, Involve
		Issue Ongoing management of site Impact on horses Impact on service provision Expansion of facilities Expansion of community programs
		Risk (if issues not addressed) Medium
Mt Cannibal and District Preservation Group	Committee of Management Members Stop the Bunyip North Quarry website	Community Identification¹⁴ Interest
		Engagement Level Inform, Consult, Involve
		Issue Impact on Mt Cannibal Reserve Truck traffic on local roads Impact on local water sources Disturbance from dust, noise, blasting Protection of flora and fauna
		Risk (if issues not addressed) High

Stakeholder Group	Description	
Traditional Owners	Boon Wurrung Foundation Bunurong Land Council Aboriginal Corporation Wandoon Estate Wurundjeri and Bunurong Land Council Wurundjeri Tribe Land Compensation and Cultural Heritage Council Inc	Community Identification¹⁴ Place
		Engagement Level Inform, Consult, Involve
		Issue The facility contains sites of cultural value and some scientific and archaeological value
		Risk (if issues not addressed) High
Community Groups	Bunyip CFA Bunyip and District Pony Club Bunyip Football Club Bunyip History Committee Bunyip Junior Football Club Bunyip Landcare Group Cannibal Creek Catchment Landcare Group Cannibal Creek Pony Club Cardinia Environment Coalition Friends of Mount Cannibal Garfield North Community Association Garfield North Football Club Inc Maryknoll Historical Society Rotary Club of Bunyip-Garfield Stop The Bunyip North Quarry Warragul District Junior Football League	Community Identification¹⁴ Interest
		Engagement Level Inform, Consult, Involve
		Issue Truck traffic on local roads Impact on local water sources Disturbance from dust, noise, blasting Protection of flora and fauna Impact on Mt Cannibal Reserve Impact on service provision / events
		Risk (if issues not addressed) Medium
Local Media	Shire of Cardinia Connect Newsletter Pakenham Gazette Bunyip and District Community Newsletter WIN News South Gippsland 7Plus ABC Gippsland ABC Radio	Community Identification¹⁴ Interest
		Engagement Level Inform
		Issue Access to information
		Risk (if issues not addressed) Medium

2.5 Preliminary Findings from Consultation Undertaken to Date

In 2008, HMA contracted global management consultancy, Futureye, to identify concerns surrounding the proposed development of the site as a quarry. The Futureye Report, *Understanding stakeholder views of proposed development at Garfield North* was delivered on 14 November 2008 and identified three key issue areas¹², including:

- risks comprising health, endangered species, stakeholder analysis and cumulative impacts
- impact on property values, local businesses and neighbour views
- belief that HMA's approach to community concerns "has exacerbated rather than mitigated outrage"¹³

Questions asked by stakeholders fell into nine categories which, with the exception of one (property values), were all operational.

However, the Report noted that the key issue surrounding the lack of trust in HMA caused by the purchase of the site under the name of JRH Holdings (Pastoralists) appeared to have motivated attitudes to the project and responses to interview questions.

HMA hosted a Community Information Session conducted on 23 March 2017 to provide information relevant to the EES process and opportunities available to community members to participate. Attendees were encouraged to complete a questionnaire describing their concerns or issues.

Of the 165 people who attended the information session, 55 people responded and listed their concerns within the following categories:

Increased truck movement and inadequate roads	24
Dust and health issues	22
Groundwater and aquifers	22
Impact on / protection of environment (flora and fauna)	14
Impact on / protection of Mt Cannibal	12
Impact of noise and vibration	8
Negative impact on property values	6
Impact on aesthetic	6
Change of name from Garfield North to Bunyip North	5

¹² Futureye Report Understanding stakeholder view of proposed development at Garfield North, 14 November 2008, Key Findings pp9-18

¹³ Futureye Report Understanding stakeholder view of proposed development at Garfield North, 14 November 2008, p17

Open House #2 was conducted at the Tonimbuk Equestrian Centre on 22 July 2017. Nine individual tables with specialist consultants at each were set up to discuss the scoping requirements of a range of studies, including:

- Project Description
- Traffic
- Air and Dust
- Ground Water, Surface Water, Blasting Geotech, Rehabilitation, Risk and Hazard Studies
- Heritage, Planning, Economics and Visual Impact
- Noise
- Flora and Fauna
- Social Impact Assessment
- EES process

Attendees were invited to engage with each of the consultants, having their concerns and issues recorded, and allowing consultants to identify required actions. Representatives of DEECA and the Shire of Cardinia were also present and available to engage with attendees. The Mt Cannibal and District Preservation Group was provided with a table within the venue and the opportunity to engage with community members.

Approximately 100 people attended the event with 84 discussions being recorded. The key concerns raised included:

	No of discussions	Key themes													
		HMA Trust	Gov Trust	Water	Air/Dust	Trucks/Roads	Mt Can	Noise/Vibration	Property Values	Flora/Fauna	Visual	No HMA	TEC	Econ	Venue/Promo
Project Description	9	2		1	2	3	1		4	1	2	1	2		2
Traffic	8					8									
Air / GHG / Dust	18			1	12			2							
Ground water Surface water Blasting Geotech Rehabilitation Risk and hazard analysis	14	1	1	6			1	2		1					
Heritage Planning Economics Visual	9	1		1	1	2		1	4	1	5			1	
Noise	3							1				2			
Flora and fauna	13			1	2	1	2			4		1	1		
Social	10			1		1				1		2	2	1	
Totals	84	4	1	11	17	15	5	6	8	8	7	6	5	2	2

Open House #3 was conducted on 3 March 2018 at the Bunyip Hall. The purpose of the event was to provide information to the community regarding the status of the Group 1 technical studies including Blasting, Historic Heritage and Land Use Planning. Approximately 40 people attended the event, and 24 discussion were conducted with the specialist consultants.³⁹

On 22 September 2019, **Open House #4** was conducted at Bunyip Hall to provide information to the community regarding the existing conditions relevant to Blasting, Cultural and Historic Heritage, Economics, Geotechnical and Geology, Terrestrial Ecology and Traffic and to obtain broader information about the project from the Project Manager.

Seventeen people attended a total of 86 appointments.

Open House #5 was conducted on 30 November 2019 at Bunyip Hall to provide information to the community regarding existing condition reports including Air Quality, Aquatic Ecology, Noise and Surface Water.

Nine community members attended a total of 31 appointments.

Open House #6 was planned to be conducted on 5 April 2020, however was cancelled due to COVID 19 restrictions.

Community engagement has continued since these meetings and HMA has continued to record all engagement information, including registration of issues and concerns.

The engagement since 2020 includes Project Updates (listed on Page 11) and a total of 64 emails to a number of individuals.

Consequently, as at 30 September 2025, the topics most discussed register is as follows:

Engagement Topic	Total Contacts
Ground Water /Surface Water	81
Air / Dust	76
Trucks / Roads	75
Mt Cannibal	16
Noise / Vibration	56
Flora / Fauna	67
Property Values	43
Aesthetic	35
Culture	0
Name Change	9

SECTION THREE

Community Consultation Plan (CCP)

3.1 Methodology

HMA will continue to engage with the community and stakeholders utilising a variety of consultation tools. All communication will be kept clear, concise and culturally appropriate. Community consultation will be as inclusive as possible to ensure relevant issues are identified.

Key methods and tools for informing and consulting the community and stakeholders throughout the EES process and in the final stages include:

- Website
- Email / letter distribution
- Personalised email / letter in response to query or request for information
- Fact Sheets
- Project Updates
- Advertisements
- Community partnerships

Key methods and tools for involving the community and stakeholders throughout the EES process include:

- Community Contact Database
- Personal one-on-one visits
- Open House Community Information sessions
- Site Tours
- Community group briefings and presentations
- Market research

This CCP is designed to ensure a framework for ongoing discussion with all stakeholders, including the local community, during the preparation of the EES for the Bunyip North Quarry.

The CCP has been actively reviewed through the development phase by the HMA Project Director, Project Manager and Strategic Communication Consultant.

Further, during the development phase, the CCP has been reviewed by all members of the TRG¹⁴ invited by DTP to provide technical advice on preparing a quality EES.

The CCP has been an evolving document, designed to consistently address the changing needs of the community and reflect updated engagement philosophies or practices.

The CCP is a functional document which will be communicated to and understood by all levels of HMA staff.

The methods and schedule of activities align with technical project phases for the EES, including:

- Scoping Requirements
- Specialist Impact Assessment Studies
- EES Exhibition
- Final EES
- Minister's Decision

3.2 EES Community Consultation Plan

The proposed schedule of consultation incorporates various methods planned to deliver a range of communication options. The program has been designed to ensure stakeholders are informed throughout all stages of the EES process and continued as an ongoing process should the project be approved for development. The schedule has also been planned to include stages when there are no active or visible project developments.

Social and economic impact assessment is required as part of the preparation of the EES. These specialist consultants will be involved throughout the community consultation process, so they have the greatest opportunity to gather information from the community and provide advice as to required adjustment to the CCP if necessary.

The CCP will be reviewed regularly, including updates of stakeholder identification and mapping. The reviews will be required to reflect changes within the project and the community's concerns and expectations, ensuring the documentation is evolving, open, inclusive, responsive and accountable.

¹⁴ <https://www.planning.vic.gov.au/environmental-assessments/environmental-assessment-guides/environment-effects-statements-in-victoria>

3.2.1 HMA Consultation Plan

The following methods will be utilised by HMA throughout the EES period to ensure all stakeholders are consistently provided with updated information. The consultation program will be supported by the Inquiry Process (refer 3.3.1 Inquiry Process) which ensures all issues raised by community members will involve acknowledgement within three (3) business days, recording, forwarding to the relevant department for investigation, setting response times and response delivery. Further, as indicated, HMA's overall approach to stakeholder consultation is to be open, honest, accountable, inclusive and responsive (refer 1.6 Approach and Monitoring of EES Consultation Plan).

Method	Description	
Website	A dedicated Bunyip North Quarry EES website page has been developed (https://www.heidelbergmaterials.com.au/en/community-information/bunyip-north-quarry) and will be regularly updated to ensure there is as much project specific information as possible live on the site. This will allow HMA to consistently keep all stakeholders informed at all times of the progress of the EES process. The website page is designed to be a 'one-stop shop' for anyone seeking information on the project and includes a feedback mechanism and Community Contact Database registration form. Those who do not have internet or email access will receive all information by mail (refer Personalised Letter below).	Stakeholder/s All
		Engagement Level Inform
		Deliverable All project information and documentation to be added to the site where appropriate. Regular updates to website as project progresses.
		Timing Updated as required throughout EES process
Dedicated Email	A dedicated email address has been established community.bunyipnorth@aus.heidelbergmaterials.com and promoted on the website and on all published information. This provides a direct line of communication to the Project Manager and an effective mechanism for reporting concerns.	Stakeholder/s All
		Engagement Level Consult
		Deliverable Response to email communication as soon as possible, with the aim of within three (3) business days. Monthly internal reporting of communication.
		Timing Responses to emails when received, as soon as possible, with the aim of within three (3) business days
Personalised Letter	Personalised letters will be sent to stakeholders when required, including after meetings and other consultations. Letters will be forwarded via email or via Australia Post to those with no email or internet access.	Stakeholder/s All
		Engagement Level Inform
		Deliverable Personalised letters will be distributed where appropriate throughout the process.
		Timing Responses to letters will be produced when required

Method	Description	
Community Contact Database	The Community Contact Database will be updated monthly and allow HMA to accurately and effectively distribute information. This is a key element to allow ongoing monitoring and review of the project and its impacts as it progresses.	Stakeholder/s All
		Engagement Level Inform, Consult
		Deliverable Contact database Communication database Monthly internal stakeholder engagement reports TRG progress updates
		Timing At any time communication is conducted with the community
Fact Sheets	Fact Sheets will be developed to more clearly define and describe elements and stages of the EES process. At the commencement of the Statutory Exhibition Period, individual Fact Sheets describing the outcomes of each of the Technical Studies will be produced and sent via email or mail to all stakeholders listed on the Community Contact Database and accessed through the website page. Printed copies will also be made available through HMA and Shire of Cardinia.	Stakeholder/s All
		Engagement Level Inform
		Deliverable Printed A4 doubled sided full colour Fact Sheets PDF format for download from website
		Timing March 2017, June 2017, January 2018 Complementary to the release of each draft study in Groups 2, 3 and 4 and available at all Community Information Sessions including the Public Exhibition period
Project Updates	All project updates will be issued via email and letter to the registered stakeholders in the Community Contact Database, providing a summary on the progress of the EES. The following Project Updates are proposed to be issued as a minimum: Project Update #26 (February-March 2026): Once HMA has sent the formal request to the Minister for Planning for authorization to exhibit, Project Update #26 will include information relevant to technical reports, and the proposed dates of the Public Exhibition and community information sessions. Project Update #27 (March-April 2026): Once the final dates of the EES exhibition period are confirmed HMA will provide details of a Public Exhibition webinar offering details on how to participate online including date, time, URL link to register and how to participate in EES process. Also included will be details of the Community Information session offering details on date/s, time/s, what to expect, URL link to book discussion/s with relevant specialist consultants, and availability of site tour. Project Update #28 (2027): Post Minister for Planning Assessment of EES, HMA will provide an update on how they will proceed and the next steps, whatever the outcome.	Stakeholder/s All
		Engagement Level Inform
		Deliverable A4 memo style update, emailed and posted Uploaded to webpage
		Timing From April 2017 to May 2023, HMA delivered 25 Project Updates. There have been no further Project Updates provided to the community since May 2023. However, constant contact has been maintained with the President of the Mt Cannibal and District Protection group during this period ensuring key community members are advised of the status.

Method	Description	
Personal one-on-one visits	Personal visits are a regular activity at all HMA quarries and, in this instance, will be focused on all stakeholders seeking information in a confidential manner or in response to a specific request.	Stakeholder/s Residents, Local community, Government, Community Groups
		Engagement Level Inform, Consult, Involve
		Deliverable Contact / meeting reports Personal letters describing outcome / next steps
		Timing As requested by stakeholders
Community information sessions and open days	HMA plan to undertake a Community Information Session following Ministerial approval to exhibit. This session will allow community members to engage with a number of specialists to understand the impact assessments and proposed mitigation measures. Additional events can be conducted as and when required for specialist study reports.	Stakeholder/s Residents, Local community, Tonimbuk Equestrian Centre, Mt Cannibal and District Preservation Group, Community Groups
		Engagement Level Inform, Consult
		Deliverable Promotional advertising Media release to local media Fact Sheets Community Contact Database registration Photos and reports uploaded to website
		Timing Complementary to Groups 2, 3 and 4 draft study investigations and during the Public Exhibition period
Community group meetings and / or presentations	As requested by community groups, or as deemed appropriate relevant to specific information available, HMA representatives will attend community group meetings to enhance the group's knowledge and understanding of the project.	Stakeholder/s Community Groups
		Engagement Level Inform
		Deliverable PowerPoint presentation Fact Sheets Community Contact Database registration
		Timing As requested by stakeholders
Site tours	During Exhibition period, group site tours will be available at and following the Community Information Session.	Stakeholder/s Residents, Local community, Government, Tonimbuk Equestrian Centre, Mt Cannibal and District Preservation Group, Community Groups
		Engagement Level Inform
		Deliverable Site tours specific to the issue Fact Sheets
		Timing As requested by stakeholders

Method	Description	
Issues Management	The Community Contact Database is already in place, as are the mechanisms to record and respond to community concerns. The process for issues raised by community members will involve acknowledgement, recording, forwarding to the relevant department for investigation, setting response times and response delivery.	Stakeholder/s Residents, Local community, Community Groups
		Engagement Level Inform, Consult
		Deliverable Community Contact Database Dedicated email Website contact Monthly internal stakeholder engagement reports TRG reports
		Timing As communication is received
Information Collection	HMA will utilise the Community Contact Database during engagement activities to monitor the community's perception of the project. Information will be utilised to evaluate and assess progress, seeking opportunities for improvement.	Stakeholder/s Residents, Local community, Community Groups
		Engagement Level Inform, Consult
		Deliverable Questionnaire / survey forms Outcome reports Risk analysis Risk mitigation assessment Monthly internal stakeholder engagement reports TRG reports
		Timing At all community information sessions
Advertisements	When required, HMA will advertise in the local media to inform stakeholders of appropriate project information or promote engagement activities. Advertisements will also be placed by HMA to pre-promote the public exhibition phases of the EES to the community.	Stakeholder/s Residents, Local community, Community Groups
		Engagement Level Inform
		Deliverable Promotional advertising
		Timing Prior to all community information sessions In the week prior to Public Exhibition period
Community Partnerships	HMA will strengthen its relationship with the broader community and become a more active and visible member of the community. This will involve providing sponsorship of and / or assistance with community needs and events, supporting the local community to build and strengthen the district. The Community Partnerships program is a direct reflection of HMA's aim to be good neighbours and create respectful relationships with stakeholders.	Stakeholder/s Tonimbuk Equestrian Centre, Community Groups
		Engagement Level Inform, Involve
		Deliverable Community partnerships
		Timing As required

Following Project Approval (if granted)

Method	Description	
Community Reference Group	To ensure ongoing community engagement, a Community Reference Group will be established and meet regularly to: → facilitate community awareness of the operations, environmental performance and any short, medium and long term development of the quarry; → provide community members with the opportunity to engage in dialogue with HMA regarding any issues of concern related to the quarry; → provide community members with an opportunity, wherever practicable, to provide input into HMA's decision making process regarding the quarry; and → foster understanding and cooperation between community members and HMA staff regarding operation of the quarry to best practice standards.	Stakeholder/s Residents, Local Community, Government, Community Groups
		Engagement Level Inform, Consult, Involve
		Deliverable Forum to raise, discuss and resolve issues Ongoing point of contact between HMA and the community Opportunities for community to benefit
		Timing If deemed necessary by the Technical Reference Group Following project approval (if granted), a Community Reference Group will be established

3.2.2 Status (as of February 2026)

It is expected that all technical impact assessment reports and summary chapters that make up the EES will be completed and submitted to the Minister for Planning seeking Authorisation to exhibit between June and July 2026.

On this basis HMA expects the EES exhibition to start in August 2026 and an Inquiry and Advisory Committee (IAC) commencing in October 2026.

As we approach the public exhibition period of the EES, Project Updates will be made available via mail, email and on the website, to ensure the community informed of progress and evolving timelines.

3.2.3 Public Exhibition Period

During the EES Statutory Exhibition Period, the tools and methods used will be focussed on encouraging community and stakeholders' public participation in the public exhibition period, including the opportunity to make a written submission.

The proposed measures outlined on page 31 include actions required to meet the statutory obligations outlined within the *Ministerial Guidelines for Assessment of Environmental Effects* under the *Environment Effects Act 1978*. All measures will be implemented on completion of the draft EES and approval for exhibition.

Stakeholder Group	Engagement Level	Method
Residents Local Community Tonimbuk Equestrian Centre Mt Cannibal and District Preservation Group	Inform Consult Involve	Email / letter to all community groups and individuals registered on Community Contact Database as project information becomes available, e.g. Public Exhibition periods of EES. A Webinar Information Session will be conducted prior to the Public Exhibition period to present information to the community as to how HMA's EES submission can be accessed, and how to electronically lodge a submission to DTP. An Open House Information Session will be conducted on site to explain the EES document, and advise how submissions can be made. This event will be conducted in the first week of EES Public Exhibition period (to be advised by DTP). Project Update newsletter emailed / mailed to all community groups and individuals registered on Community Contact Database.
Local and National Media	Inform	Media releases advising of Statutory Public Exhibition Periods, promote Open House Information Sessions and invite public comment.

3.3 Issues Management

A Community Contact Database (CCD) has been created for reference throughout the life of the project. It amalgamates all data collected at community contact points such as the 2008 Futureeye survey, all Community Information Sessions conducted, and one-to-one engagement conducted by HMA to date.

To ensure HMA responds to the procedures and requirements as set out in the *Ministerial Guidelines for Assessment of Environmental Effects* under the *Environmental Effects Act 1978*, it is imperative that HMA adheres to all activity outlined in this plan.

Consequently, all contact with the community, whether with HMA or its specialist consultants, must be recorded, entered into the CCD.

3.3.1 Community Inquiry Process

The process for issues raised by community members will involve acknowledgement within three (3) business days, recording, forwarding to the relevant department for investigation, setting response times and response delivery.

Concerns or issues presented by stakeholders will be entered into the CCD, investigated by the HMA project management team, and feedback reports will be provided to the stakeholder in a timely manner.

3.3.2 Reporting

Issues raised during the EES process will be provided to the TRG to ensure they are incorporated and adequately addressed where appropriate and recorded in relevant EES specific documentation.

The Project Director Steph Holland is the direct contact point for stakeholders and is committed to promptly responding to queries.

Steph Holland

(03) 9274 3700

community.bunyipnorth@aus.heidelbergmaterials.com

SECTION FOUR

Recording, monitoring and reporting

4.1 Evaluating the EES Community Consultation Plan

Evaluation is not a stand-alone process that completes the implementation of the CCP. Rather, evaluation is an integral and on-going component of every activity, vital to forward planning and providing a strategic basis for decisions about issues.

All information provided by the community, community groups and stakeholders will be recorded in the Community Contact Database which includes names, titles, organisation, contact details, community identification, concerns, expectations, influence (legitimacy, interests and power), issues, level of potential impact and the applicable classification according to the IAP2 Public Participation Spectrum. Recording this information will ensure stakeholder input is on record and available to all members of the project team and updated 'real time' information is available for evaluation and assessment at each TRG meeting.

The Social Impact Assessment study will include resident interviews, stakeholder interviews, attendance of community information sessions and a representative survey. Information collected will provide a staged evaluation of the CCP.

The effectiveness of the CCP in achieving the objectives outlined **1.4 EES Community Consultation Plan** goal, principles and objectives, will be determined through a number of measures including analysis of CCD, numbers participating in consultation activities, use of feedback forms and responses to website and email or mail updates.

All attendees of events conducted to provide information and invite public comment will be encouraged to complete a Value and Effectiveness Survey, providing a measured evaluation of the activity.

4.2 Reporting on EES Community Consultation Outcomes

The EES process is open to community and stakeholder input at all stages. New issues or concerns raised will firstly be considered to determine whether they have sound basis, clarified with the stakeholders affected, then assessed by the project team to understand potential impacts on the community or environment.

The CCD will offer a transparent reporting process, recording any issues raised or comments received, and feedback provided.

This will offer TRG members a 'real time' issues monitoring and outcomes report at each meeting or between meetings if required.

Finally, HMA will review all submissions made to Planning Panels Victoria as part of the inquiry process and undertake further work if issues of substance are raised by the community that cannot be addressed from the independent technical studies undertaken to inform the EES.

Example of Value and Effectiveness Survey

[double sided A4]

Bunyip North Quarry

(Event Name, Venue, Date, Time)

To help us assess the value and effectiveness of the (EVENT NAME) and to ensure HMA is meeting the expectations of all stakeholders, we ask you to take a few minutes to complete this questionnaire.

Please consider the categories below and circle the boxed letters that best represent your views.

P = Poor F = Fair A = Average G = Good E = Excellent

Quality of information provided	P	F	A	G	E
Opportunity to discuss issues / concerns	P	F	A	G	E
Consideration given to your issues /concerns	P	F	A	G	E
HMA's responsiveness to questions/ issues raised	P	F	A	G	E
(Referral agency's / specialist consultant's) responsiveness to questions/ issues raised	P	F	A	G	E
Extent to which the purpose of your attendance has been fulfilled	P	F	A	G	E
Promotion / notification of the event	P	F	A	G	E
Management of the event	P	F	A	G	E

Open questions

What have been the highlights or most positive aspects of the [EVENT NAME] from your (and the interests you represented) point of view?

What issues do you believe HMA has not considered or addressed?

What do you think HMA has learned from you that they probably wouldn't have learned otherwise?

What could HMA do to improve the future effectiveness of [EVENT TYPE, e.g. Community Information Sessions]?

Feel free to explain any of your responses on the first page of this form, or to add any other concerns, issues or comments ...

Thank you for your feedback!

Further Information

Contact with HMA	Steph Holland HMA Project Director 601 Doncaster Road Doncaster, Victoria, 3108 (03) 9274 3700 Office hours 8:30am to 5:00pm
Email	community.bunyipnorth@aus.heidelbergmaterials.com Email updates will be sent to community organisations and individuals who have registered on the Community Contact Database
Website	https://www.heidelbergmaterials.com.au/en/community-information/bunyip-north-quarry HMA recognises that many people prefer printed information. Call HMA during office hours to receive printed copies of any information they have seen or heard about. Printed copies of the EES submission will attract a fee.
Community Contact Database	To register for regular updates, information, newsletters and notification of Community Information Sessions, call HMA during office hours, send an email or complete the registration form on the website.
Contact with DTP	Information about the EES process for the proposed Bunyip North Quarry will be available on the DTP website: www.planning.vic.gov.au/environmental-assessments/browse-projects/bunyip-north-granite-quarry or via contact: environment.assessment@transport.vic.gov.au



