



# Environment Effects Statement Engagement Plan

May 2018

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## Purpose of this plan

The Minister for Planning has determined that North East Link is to be assessed through the preparation of an Environment Effects Statement (EES) under the *Environment Effects Act 1978*.

The *Environment Effects Act 1978* requires ‘the proponent to prepare and implement a public consultation plan for informing the public and consulting with stakeholders during the preparation of the EES’. Further information on the EES process is available at [www.planning.vic.gov.au/environment-assessment/what-is-the-ees-process-in-victoria](http://www.planning.vic.gov.au/environment-assessment/what-is-the-ees-process-in-victoria)

The EES engagement plan (EESep) is the framework which guides all communication and engagement activities for the planning and approvals phase for North East Link. Its focus is the Environment Effects Statement, including statutory preparation, exhibition and independent inquiry process.

The EESep applies for period of 2018-19 as the North East Link EES is prepared and assessed. It is designed to

- Build on the activities completed and information gathered to date
- Inform stakeholders and the community about North East Link and gather information to inform the project design and specialist studies being completed for the EES.

The EESep will be supported by activity-specific plans which include dates, venues, activity-specific objectives and information on how feedback from stakeholders and the community will be used.

A timeline overview of engagement activities proposed for the EES phase of the project provided to communities and stakeholders and available on the North East Link project website is provided as Appendix 1.

### North East Link’s objectives and principles

As part of our early work the North East Link Authority (NELA) developed objectives and principles for North East Link. It was important for NELA to test these with stakeholders and the community because they were used to develop evaluation criteria for assessing different corridor options.

Almost 80 per cent of stakeholder and community feedback indicated support for the evaluation criteria used to select the corridor.

The **objectives** tell us what any option for North East Link must achieve. They require improvements to existing conditions in Melbourne’s north, east and southeast. The objectives are:

- Connect more businesses to customers, workers and other businesses
- Connect more people to jobs and education
- Make freight move more efficiently
- Make neighbourhoods in the north-east safer and easier to travel in

The **principles** guide how we plan and design the new road.

- Minimise impacts on communities

- Minimise impacts on the environment and places with cultural or heritage value
- Minimise impacts during construction
- Use resources efficiently.

### Stakeholder and community feedback to date

Stakeholders and communities in the north east of Melbourne have been engaged during 2017 as a corridor was selected and the business case was prepared.

Reports on engagement during 2017 are available on the North East Link website. An outline of activities is included in Appendix 2. Evaluation of the engagement was based on the objectives and principles outlined on page 7.

The key issues for stakeholders and the community are how we manage design and mitigation measures to protect the environment; and how we improve local traffic conditions while preserving community connectivity.

Engagement during 2017 was designed to provide multiple ways for stakeholders and communities to participate. These included face-to-face activities such as drop-in displays, a feedback website with surveys, Q and A tools, discussion forums, and social media channels. A 1800 community telephone hotline and email address were also established. All methods were used by communities to provide feedback. Online and face-to-face activities were the most popular. This plan recognises the need to continue to provide multiple ways to obtain information about North East Link and to participate in engagement activities.

## About North East Link

North East Link is a proposed new freeway standard road connection that would complete the missing link in Melbourne's metropolitan ring road, giving the city a fully completed orbital connection for the first time. North East Link would connect the Western Ring Road (M80) to the Eastern Freeway, and include works along the Eastern Freeway.

Since 1969, successive Victorian Governments have identified the need for a freeway standard road link through Melbourne's north-east to complete the city's orbital connection. In 2016, North East Link was identified as Victoria's next priority road project in Infrastructure Victoria's 30-year strategy, which sets out a pipeline of initiatives to be delivered over the next three decades to help create the best possible future for the State of Victoria.

### Project description

The following section describes the North East Link alignment and the key elements, noting that the development of the concept design is ongoing.

- **M80 Ring Road to Lower Plenty Road** – from the Metropolitan Ring Road (M80 Ring Road) at Plenty Road, and the Greensborough Bypass at Plenty River Drive in the north to south at Lower Plenty Road, this section would include a mixture of above, below and at surface road sections. This includes new road interchanges at M80 Ring Road, Grimshaw Street, and Lower Plenty Road and includes the northern portal and associated ventilation facility.
- **Lower Plenty Road to Bridge Street** – from just north of Lower Plenty Road to south of Manningham Road, twin tunnels, constructed with tunnel boring machines, would travel under residential areas, Banyule Flats and the Yarra River.
- **Bridge Street to Eastern Freeway** – this section would include a new interchange at Manningham Road, open cut and cover or mined tunnel. The southern tunnel portal and associated ventilation facility would be located south of the Veneto Club. Further south, surface road and elevated ramps would connect to the Eastern Freeway via a new interchange.
- **Eastern Freeway** – from around Hoddle Street in the west through to Springvale Road in the east, modifications to the Eastern Freeway would include widening to accommodate future traffic volumes, provision of new dedicated bus lanes for the Doncaster Busway and associated works.

The project would also include improvements to existing bus services from Doncaster Road to Hoddle Street through the Doncaster Busway and pedestrian connections and the bicycle network through connected cycling and walking paths from the M80 Ring Road to the Eastern Freeway.

### Project benefits

The anticipated benefits of North East Link are:

- **Economic growth** – providing a fast, reliable and direct orbital connection to key employment areas in the north, east and south-east will attract more investment in these areas and improve the ability of businesses to access skilled workers, participate in supply chains and share inputs, ideas and innovation.

- **Increased economic opportunity for households in the north, east and south-east** – improved accessibility will give residents more job choices and more options for working closer to home, boost income levels and support the development of ‘employment rich’ suburban hubs that can generate new economic opportunities from Melbourne’s expanding services sectors.
- **Improved competitiveness of the State** – greater orbital connectivity will allow improvements and efficiencies in freight movements and supply chains, which will flow through to reduced business costs and lower consumer prices and deliver productivity benefits across the Melbourne and Victorian economies.
- **Improved liveability and thriving communities in the north-east** – decreased reliance on local and arterial roads as key orbital routes through Melbourne’s north-east will boost amenity in these areas through reduced noise pollution, improved air quality, safer local roads, less time lost sitting in traffic and better connections to local destinations.

# Communication and engagement framework

## Engagement approach

Public participation is essential for achieving high quality outcomes for the community and stakeholders. A key objective of the EESEP is to provide communities and stakeholders with opportunities to participate in the North East Link's development and delivery during the EES planning and approvals phase. A focus on best practice public participation will enhance the project's reputation and reduce the cost and time risk associated with failing to involve local people and stakeholders in decisions about their communities.

The International Association for Public Participation (IAP2) defines public participation as the involvement of those affected by a decision in the decision-making process. IAP2's core values of public participation include promoting sustainable decisions by recognising the interests of all decision-makers, actively facilitating the involvement of those potentially affected by or interested in a decision, providing participants the information they need to participate in a meaningful way, and communicating to participants how their input affected the decision (Source: IAP2 Federation).

There are varying levels of public participation, ranging through:

- informing people about what we are doing
- involving them in the decision making
- delegating decision-making to them.

Public participation for the North East Link EES phase will range from simply **informing** people about the project, to **consulting** and **involving** them in meaningful decisions about key aspects of project design and management of project impacts.

The project is subject to safety, technical and operational requirements. This may mean opportunities for empowering the public to make decisions could be limited. However, there are likely to be opportunities to make decisions jointly with stakeholders and communities as part of the EES phase of the project: examples could include decisions around improvements to public open space and community facilities; urban design features; and ways to manage construction impacts.

## Communication and engagement principles

In keeping with the *Victorian Auditor-General’s Office Public Participation in Government decision-making*, NELA will be guided by the following principles:



## EES communication and engagement objectives

During the EES phase NELA’s engagement objectives are to:

- Achieve a high level of awareness with stakeholders and community members about the EES process and opportunities to influence outcomes
- Encourage participation and provide opportunities for stakeholders and community members to be involved in the EES process and project development, particularly regarding any potential environmental impacts and mitigation measures
- Provide communications materials that are timely, clear, accessible and easily understandable, supporting stakeholders and community members to take part in the EES process.
- Encourage stakeholders and community members to provide comment on the draft scoping requirements and the EES

- Demonstrate how community and stakeholder concerns have been considered as the project and EES develop, including through reporting back which have been incorporated into the project and how, which were not and why.

### EES communication and engagement approach

NELA will work with community members and stakeholders to help them understand the EES process and potential impacts of North East Link that would be assessed as a part of the EES; and will encourage public participation.

**NELA will collect, record and consider all feedback and demonstrate how it has been considered as part of the EES. In some instances, it may be that community or stakeholder preferences are not able to be met: in such cases the reasons will be clearly explained.**

NELA will also use the information collected from engagement activities as a key input into the EES impact assessments. This will improve the site specific detail included in the EES.

North East Link is expected to attract interest from a broad cross-section of the Victorian community. The figure below shows an overview of stakeholder groups.

Victorian government	Federal government	Local government
Private road operators	Traditional owners and indigenous groups	Residents and landowners
Road and public transport users	Social service providers	Community and environment interest groups
Freight industry & transport operators	Community and education providers and user groups (including young people)	Vulnerable groups and individuals
Utilities providers	Sporting groups	Culturally and linguistically diverse communities
Industry associations and peak bodies	Cyclists and walkers	Local and regional business owners

More detail is provided in Appendix 2 which will be reviewed and updated quarterly.

## Key messages

Key messages are the main points that help community and stakeholders understand the rationale for North East Link, the EES process and how people can be involved.

### Project background

- North East Link will:
  - Provide a safe and efficient freeway connection for more than 100,000 vehicles per day, reducing travel times and congestion on north-south roads
  - Take trucks without local deliveries off local streets and reduce congestion in Melbourne's north-eastern suburbs
  - Provide an efficient connection to the airport and freight hubs, as well as health, education and employment precincts
  - Improve access for people to jobs and services located in Melbourne's north and south-east, including hospitals, education and sporting facilities
  - Create and support thousands of jobs during planning, construction and operation
  - Minimise impacts on urban areas and environmental assets through tunnelling of some project sections
- Planning for North East Link is underpinned by comprehensive technical investigations, with a focus on protecting existing urban areas and minimising impact to the environment.
- Major construction works are not likely to start before 2020.

### EES process

- The Minister for Planning has determined that an EES is required to be prepared for North East Link
- The EES will contain an assessment of the potential environmental, social and planning effects of the project
- The matters to be addressed in the EES will be set out in scoping requirements issued by the Minister for Planning. The scoping requirements will be finalised following exhibition for public comment
- A Technical Reference Group (TRG) including relevant government agencies and local councils has been convened by DELWP to advise on environmental issues throughout the EES assessment
- There are many opportunities for community involvement in EES development, including meetings and workshops, information sessions, Community Liaison Groups and online engagement
- The completed EES will be exhibited for public comments with the EES submissions considered by an Independent Assessment Committee through public hearings
- The Minister for Planning will consider the Independent Assessment Committee report and then prepare a Minister's Assessment to inform statutory approvals decisions for the project.

# Activities and tools

A suite of tools and activities will help meet stakeholder engagement needs and communication preferences throughout the EES process.

The table below provides a summary description of the tools and activities.

The *EES Engagement Plan 2018-2019: indicative program* in the following section outlines how and when the activities and tools will be used to support communication and engagement during the EES phase of the project.

Many of the activities and tools listed have been used to communicate and engage effectively with stakeholders and communities during the options assessment stage of the project. Where possible the activities and tools communities and stakeholders are already familiar with (such as the Engagement website) will be used throughout the EES stage of the project.

## Print and digital communication

Project newsletters	Quarterly newsletters delivered direct to householders and businesses; and available for libraries, Council offices, offices of members of parliament and other community outlets.
Fact sheets and brochures	A suite of material: from initial project overview, history, field investigations, design progress through to statutory planning and construction. Available online (in an accessible, HTML format) and in hard copy for face to face events and distribution to community outlets.
Posters and signage	Posters, banners and signage help increase awareness of North East Link. They will be used at NELA public events and can be provided to Councils, MPs and libraries and community notice boards.
Media & advertising	Radio, local print and digital advertising will help inform people about North East Link and feedback opportunities.
Maps and other visual aids	Clear maps displaying project options and other aspects online and at information sessions.
Engagement reports	Reports outlining what comments, ideas, suggestions and issues we have heard from stakeholders and communities, which have been incorporated into the project and EES studies and how, which have not and why.

## Digital communication

Website (including interactive maps)	Updated promptly as new information becomes available. Content prepared in line with Victorian Government accessibility guidelines.
Email updates	Sent at regular intervals (milestone triggers) to keep people informed and highlight opportunities to get involved.
Social media	Communicating project updates and promoting discussion. NELA is active on Facebook, Twitter, Instagram, YouTube and LinkedIn. Includes use of other government accounts such as the Victorian Premier’s Facebook page, and coordination with local government to re-post social media posts to reach a larger audience.
Videos	Videos help communicate project messages and distil complex information into an easy to understand format.

3D modelling	3D modelling and other visualisation techniques help provide an understanding of the look and feel of the road.
Digital advertising	Includes sponsored posts on NELA’s digital channels and advertising on popular news sites and search engines.
Engagement snapshots	Snapshots outlining what comments, ideas, suggestions and issues we have heard from stakeholders and communities and links to more detailed reports.

## Engagement

Landowners	A dedicated team to work with residents and landowners closest to the project area.
Stakeholder meetings	Building stakeholder relationships through meetings and briefings, targeted and on request.
Community Liaison Groups (CLG)	Up to three CLGs are being convened from March 2018 to provide an opportunity for information-sharing between community representatives, NELA and other stakeholders.
Information sessions/displays	Information sessions/displays will be a primary engagement method to present information and collect feedback. These will be held at key milestones, including during the exhibition of the EES, in accessible venues, allowing a wide cross section of the community to attend.
Engagement website	A dedicated website to collect feedback. Feedback methods include Q and A tools, discussion forums, surveys, interactive maps and ideas boards.
Community workshops	Multiple workshops will occur throughout 2018. Aim is to build understanding and capacity for people to be involved in various aspects of the EES and project development. Areas of interest include urban design, environment, traffic, active transport, connectivity. To ensure participants have maximum opportunities to participate in interactive activities and for the sessions to be facilitated in a professional manner, the workshops will be limited to 40 participants per workshop. Workshops that have higher levels of interest will be repeated as required or replicated online. Workshop topics and timing will be developed based on key issues/topics raised by communities during the EES phase.
Stakeholder workshops	Targeted workshops with local stakeholders such as schools and businesses will be organised throughout 2018. Opportunity for affected businesses to build understanding and capacity to be involved in relevant aspects of EES and project development.
Community presentations	On request, NELA will present to groups interested in North East Link such as local Rotary and Probus clubs, highly interested stakeholders, culturally and linguistically diverse groups (with the support of cultural leaders), schools, youth and industry groups.
Community events/pop-ups	Opportunity to reach a large audience by having a presence at local events, markets and festivals attract wide and varied crowds, and different cultural groups.
Email and telephone	1800 phone number and community email address for community queries. All calls, responses and action required are recorded in the Consultation Manager database.
School partnerships	NELA will engage with local schools to explore opportunities for partnering in suitable activities and to engage young people in the project.
Community surveys	Targeted community research activities such as intercept surveys of public transport commuters and household surveys to support social impact assessments.

## Communities with targeted needs

Culturally and Linguistically Diverse (CALD)	Consulting with specialist CALD communicators, community group leaders and Councils to identify preferences for communication and participation. Translation and interpreter service (including AUSLAN)
Vulnerable and hard to reach groups	NELA will work with support agencies and local government to identify vulnerable and hard to reach communities, understand their preferences for communication and participation and the most appropriate levels of involvement.
Older and younger people	Different age groups have different preferences for communication tools and levels of discussion; and they often have significantly different areas of interest and levels of concern. In preparing communication and monitoring our effectiveness NELA will pay particular attention to provided avenues for people of all ages to be involved.

# EES engagement plan 2018-2019: Indicative program

Early-mid 2018: EES existing conditions investigations and scoping requirements ▶	Mid-late 2018: EES impact assessments ▶	Early 2019: EES exhibition and panel submissions
<p><b>Engagement purpose</b></p> <ul style="list-style-type: none"> <li>• To introduce the EES process, explain the role stakeholders and communities can play and project timelines</li> <li>• To provide information about key design considerations, concepts, constraints and options being considered</li> <li>• To obtain information from stakeholders and communities on local and individual issues and opportunities to help guide impact assessments</li> <li>• To obtain information from stakeholders and communities to help develop the project design (for example urban design, walking and cycling connections and local connectivity)</li> <li>• To assist the stakeholders and communities to respond to the EES scoping requirements when released</li> <li>• To identify where consultation and engagement should be modified</li> </ul>	<p><b>Engagement purpose</b></p> <ul style="list-style-type: none"> <li>• To provide information about the project design (including responses to community feedback so far)</li> <li>• To report on the impact assessments and performance requirements</li> <li>• To obtain community feedback to help               <ul style="list-style-type: none"> <li>○ Further refine and shape the project design</li> <li>○ Further inform measures to avoid, mitigate and manage impacts</li> <li>○ Further inform performance requirements</li> </ul> </li> </ul>	<p><b>Engagement purpose</b></p> <ul style="list-style-type: none"> <li>• To release the project design and final planning study</li> <li>• To present and explain findings</li> <li>• To explain the next steps in the planning process</li> <li>• To assist the community to make panel submissions</li> </ul>
<p><b>Communication tools</b></p> <ul style="list-style-type: none"> <li>• Project newsletters</li> <li>• Fact sheets and brochures, posters and signage, maps and other visual aids</li> <li>• Media and advertising</li> <li>• Website, email updates, social media and videos</li> <li>• Engagement reports and snapshots</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Conversations with affected landowners</li> <li>• Meetings with stakeholders</li> <li>• Community Liaison Group(s) established</li> <li>• Information sessions/displays and community events</li> <li>• Engagement website</li> <li>• Community workshops</li> <li>• Community presentations (as requested)</li> <li>• Email and telephone contact points continued</li> <li>• Community surveys</li> </ul>	<p><b>Communication tools</b></p> <ul style="list-style-type: none"> <li>• Project newsletters</li> <li>• Fact sheets and brochures, posters and signage, maps and other visual aids</li> <li>• Media and advertising</li> <li>• Website, email updates, social media, videos and 3D models</li> <li>• Engagement reports and snapshots</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Conversations with affected landowners continued</li> <li>• Meetings with stakeholders continued</li> <li>• CLGs continued</li> <li>• Information sessions/displays and community events</li> <li>• Engagement website</li> <li>• Community workshops continued</li> <li>• Stakeholder workshops</li> <li>• Community presentations (as requested) continued</li> <li>• Email and telephone contact points continued</li> <li>• Community surveys continued</li> </ul>	<p><b>Communication tools</b></p> <ul style="list-style-type: none"> <li>• Project newsletters</li> <li>• Fact sheets and brochures, posters and signage, maps and other visual aids</li> <li>• Media and advertising</li> <li>• Website, email updates, social media, videos and 3D models</li> <li>• Engagement reports and snapshots</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Information sessions on EES with environmental and technical specialists</li> <li>• EES statutory exhibition</li> <li>• Responding to public submissions at the Independent Assessment Committee hearings</li> <li>• DELWP activities including EES panel</li> </ul>

# Evaluation and continuous improvement of the engagement program

Effective engagement is a combination of:

- Developing an engagement strategy and plans to meet communication and engagement objectives
- Following engagement strategy and plans
- Checking that the strategy and plans are serving their purpose.

Tools, techniques and activities outlined above will be assessed continuously and revised as necessary to ensure that communication and engagement objectives are met. We can measure our performance by analysing:

- Feedback on our performance from people attending sessions and workshops
- Comments received through the engagement website, emails and phone calls
- Website visits
- Social media statistics
- Number and content of survey responses
- Market research
- Sentiment captured through media monitoring.

Participation levels and feedback received on the engagement process will be recorded, collected and considered as part of ongoing evaluation and continuous improvement of the engagement program during the EES planning and approvals phase.

To assist with reporting, feedback received from community members and stakeholders on the engagement process will be recorded using a Consultation Manager database. Data will also be collected and recorded using tools available on the engagement website, social media platforms and website analytics tools.

A summary of participation levels, feedback and ideas from stakeholders and communities to improve the engagement process will be included in public-facing engagement reports.

# Appendix 1: Engagement timeline fact sheet



A copy of this fact sheet is available online at <http://northeastlink.vic.gov.au/publications>

## Appendix 2: 2017 communication and engagement

Early 2017: Raise public awareness ▶	Mid-late 2017: Seek community input ▶	Late 2017: Announce the project corridor
<p><b>Engagement purpose</b></p> <ul style="list-style-type: none"> <li>To raise public awareness of the project and encourage community participation in strategic planning for North East Link</li> <li>To obtain information about how communities travel in and through the north-east, what they value about their local neighbourhoods and their views on improving transport infrastructure.</li> </ul>	<p><b>Engagement purpose</b></p> <ul style="list-style-type: none"> <li>To inform the community about North East Link corridor options (four potential options)</li> <li>To seek feedback on the criteria process being used to select the preferred option.</li> </ul>	<p><b>Engagement purpose</b></p> <ul style="list-style-type: none"> <li>To announce the project corridor and obtain early feedback on key areas of community interest/concern and preferred engagement methods for 2018.</li> </ul>
<p><b>Communication tools</b></p> <ul style="list-style-type: none"> <li>Project newsletter</li> <li>Fact sheets and brochures</li> <li>Media and advertising</li> <li>Website, email updates, social media and videos</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>Meetings with stakeholders</li> <li>Community presentations (as requested)</li> <li>Community survey</li> <li>Email and telephone contact points established</li> </ul>	<p><b>Communication tools</b></p> <ul style="list-style-type: none"> <li>Project newsletter</li> <li>Fact sheets and brochures, posters and signage, maps and other visual aids</li> <li>Media and advertising</li> <li>Website, email updates, social media, and videos</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>Notices about site investigations sent to affected landowners</li> <li>Meetings with stakeholders continued</li> <li>Information sessions/displays and community events</li> <li>Engagement website launched</li> <li>Community presentations continued (as requested)</li> <li>Email and telephone contact points continued</li> </ul>	<p><b>Communication tools</b></p> <ul style="list-style-type: none"> <li>Project newsletter</li> <li>Fact sheets and brochures, posters and signage, maps and other visual aids</li> <li>Website, email updates, social media and videos</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>Letters and doorknocks to affected landowners</li> <li>Meetings with stakeholders continued</li> <li>Information sessions/displays and community events</li> <li>Engagement website continued</li> <li>Email and telephone contact points continued</li> </ul>
<p><b>How feedback influenced outcomes</b></p> <ul style="list-style-type: none"> <li>Findings were used to help inform the project objectives and principles</li> <li>Feedback on communication and engagement preferences helped inform the overall strategy</li> <li>Feedback on key areas of interest/concern helped focus communication.</li> </ul>	<p><b>How feedback influenced outcomes</b></p> <ul style="list-style-type: none"> <li>Community feedback was considered in the options assessment process</li> <li>Feedback on the evaluation process led to refinement of criteria and assessment</li> <li>Technical and engagement reports clearly included community values and concerns</li> <li>Feedback on the value of environmental and social impacts led to longer sections of tunnel</li> <li>Feedback not related to North East Link was passed on to relevant authorities</li> <li>Feedback related to later stages (i.e. construction) was retained.</li> </ul>	<p><b>How feedback influenced outcomes</b></p> <ul style="list-style-type: none"> <li>Feedback on communication and engagement preferences for 2018 helped inform the overall strategy</li> <li>Feedback on key areas of interest/concern will help focus communication during the EES engagement.</li> </ul>

## Appendix 3 – North East Link stakeholders

Stakeholder groups
<b>Victorian government</b>
Aboriginal Victoria
Active Transport Victoria
Ambulance Victoria
Country Fire Authority
Department of Economic Development, Jobs, Transport and Resources
Department of Environment, Land, Water and Planning
Department of Health and Human Services
Department of Justice
Department of Premier & Cabinet
Department of Treasury and Finance
Development Victoria
Emergency Management Victoria
Environment Protection Authority Victoria
Essential Services Commission
Greensborough Highway Patrol
Heritage Victoria
Infrastructure Victoria
Level Crossing Removal Authority
Local Infrastructure Group, DELWP
Melbourne Metro Rail Authority, Metro Tunnel
Melbourne Water
Metropolitan Fire Brigade
Office of Projects Victoria
Office of the Victorian Government Architect
Parks Victoria
Public Transport Victoria (PTV)
Sustainability Victoria
The Heritage Council of Victoria
VicRoads
Victoria Planning Authority
Victoria Police
Victorian Government Land Monitor, Land Use Victoria, DELWP
Victorian School Building Authority
VicTrack
<b>Federal government</b>
Department of Defence, Simpson Barracks
Department of the Environment and Energy
Department of Infrastructure and Regional Development (& Ministers)
<b>Local government</b>
Banyule City Council
Boroondara City Council
Manningham City Council
Maroondah City Council

## Stakeholder groups

Shire of Nillumbik

Whitehorse City Council

Whittlesea City Council

Yarra City Council

## Traditional owners and indigenous groups

Wurundjeri Tribe Land and Compensation and Cultural Heritage Council

## Residents and landowners

Bulleen Residents' Action Group

Banyule United Residents Group

Collingwood Abbotsford Residents Association (CARA)

Kew East Residents Association

Postcode 3068

Residents United Against North East Link Option A (RUANELA)

We Live in Manningham (Facebook group)

West Alphington Residents Incorporated

## Road and public transport users, cyclists and walkers

Bicycle Network Victoria

Boroondara Bicycle User Group

Public Transport Not Traffic

Public Transport Users Association

Banyule Bicycle Users Group

Banyule Cycling Club

Disabled Motorists Association

nillumBUG – Nillumbik Bicycle User Group

Yarra Bicycle User Group

## Social service providers

Austin Health

Banksia Palliative Care Service (BPCS)

Mercy Hospital for Women

Warringal Private Hospital

Latrobe Lifeskills

Mind Australia Limited

Neami National

NorthWestern Mental Health

North Western Melbourne PHN

Prevention & Recovery Centre (PARC)

Viewbank Family Medical Group

Baptcare Strathalan Macleod

Regis Macleod

Viewbank House

Viewbank Gardens

Aged Care Services Australia Group (ACSAG) Nursing Home

Assisi Centre Aged Care

St John of God Health Care

Applewood

Women's Health In the North (WHIN)

Your Community Health

## Stakeholder groups

### Community and environment interest groups

Banyule Environment Advisory Committee (BEAC)  
 Friends of Banyule  
 Friends of Koonung Creek Reserve  
 Friends of Merri Creek  
 Friends of Plenty River  
 Friends of Plenty River Walk  
 Friends of the Yarra Valley Parks  
 Friends of the Yarra Valley Parks  
 Greensborough Historical Society  
 Heidelberg Historical Society  
 Merri Creek Management Committee  
 Park Orchards Residents Association (PORA)  
 Resolve Rosanna Road  
 Riverland Conservation Society & Friends of Wilson Reserve  
 Warrandyte Community Association  
 Warringal Conservation Society  
 Yarra Riverkeeper Association

### Catering to vulnerable groups and individuals

Banyule Community Health Services  
 Berry Street  
 Brotherhood of St Laurence  
 Doncare  
 Haven Home Safe

### Culturally and linguistically diverse community organisations

Action on Disability within Ethnic Communities Inc. (ADEC)  
 Associazione Pensionati Laziali Aust. Inc  
 Box Hill Greek Senior Citizens Club  
 Chinese Senior Citizens Club of Manningham  
 Chinese Youth Society of Melbourne (CYSM)  
 Australian Coptic Senior Citizens Club  
 Extended Families Australia (Eastern)  
 Greek and Cypriots Elderly Citizens' Club of Whitehorse and District  
 Chinese Community Social Services Centre Inc. (CCSSCI)  
 Watsonia Neighbourhood House  
 Australia Taiwan Foundation Global Alliance TCC Mission Australia United  
 Manningham Interfaith Network  
 Manningham Senior Citizens Reference Group  
 North Eastern Jewish Centre  
 Women's Friendship Group - Manningham

### Community, education and sporting providers and user groups (including young people)

Aquarena  
 Balwyn High School  
 Balwyn North Primary School  
 Banyule Primary School  
 Belle Vue Primary School

## Stakeholder groups

Bulleen Heights School  
 Carey Baptist Grammar (Kew and Donvale)  
 Concord School  
 Greensborough College  
 Greensborough Road Early Learning & Kinder  
 Kalker Montessori Centre  
 La Trobe University  
 Loyola College  
 Macleod Preschool  
 Marcellin College  
 Melbourne Polytechnic (Greensborough)  
 Presbyterian Theological College  
 RMIT Bundoora  
 Rosanna Golf Links Primary School  
 St Martin of Tours Primary School  
 St Mary's Parish Primary School  
 Trinity Grammar School  
 Viewbank College  
 Viewbank Primary School  
 Warekila Preschool  
 Watsonia North Pre-School  
 Watsonia North Primary School  
 Watsonia Pre-School  
 Watsonia Primary School  
 Winston Hills Pre School  
 Banyule Theatre Complex  
 Heide Museum of Modern Art  
 Nova Music Theatre Rehearsal Hall  
 Phoenix Theatre Company Inc  
 Tende Beck Scout Hall  
 Watsonia Library  
 Watsonia Scout Centre  
 Banyule NETS Stadium  
 Banyule Tennis Club  
 Boroondara Tennis Centre  
 Box Hill North Supers Football Club  
 Bulleen Swim Centre  
 Bulleen Templestowe District Junior Football Club  
 Camberwell Golf Club  
 Doncaster Aeromodellers Club  
 FC Bulleen Lions (Veneto Club)  
 Freeway Public Golf Course  
 Greythorn Bowling Club Inc.  
 KBH Brumbies Hockey Club  
 Kew Golf Club  
 North Box Hill Tennis Club  
 Slater Reserve Stadium  
 Templestowe United Football Club

## Stakeholder groups

Veneto Club Melbourne (David Barro Stadium)

Yarra Bowmen Archery Club

Yarra Junior Football League

Yarraleen Cricket Club

## Local and regional business interest groups and owners, industry associations and peak bodies

Committee for Dandenong

Committee for Melbourne

Greensborough Chamber of Commerce

Lower Plenty Traders Association

Rosanna Traders Association

Manningham Business Network

Melbourne Airport

Melbourne Market

Nillumbik Tourism and Business Inc.

NORTH Link

Victorian Chamber of Commerce

Watsonia Traders Association

Australian Logistics Council

Australian Trucking Association

Supply Chain Advisory Network

Victorian Transport Association

## Transport groups

RACV

Intelligent Transport Systems Australia

Tourism and Transport Forum

Victorian Community Transport Association

Victorian Transport Association (VTA)

Bus Association Victoria

Transport Safety Victoria

Eastern Transport Coalition

We Support Doncaster Rail

Metropolitan Transport Forum

## Transport operators

Australian Taxi Industry Association

Doncaster Park & Ride

Metro Trains Melbourne

Uber

Yarra Trams

## Private road operators

ConnectEast - EastLink

Transurban Group

## Media

Local print media

Local radio

Community radio & TV

CALD radio

## Stakeholder groups

CALD print media

Utilities providers

To be determined as project design develops